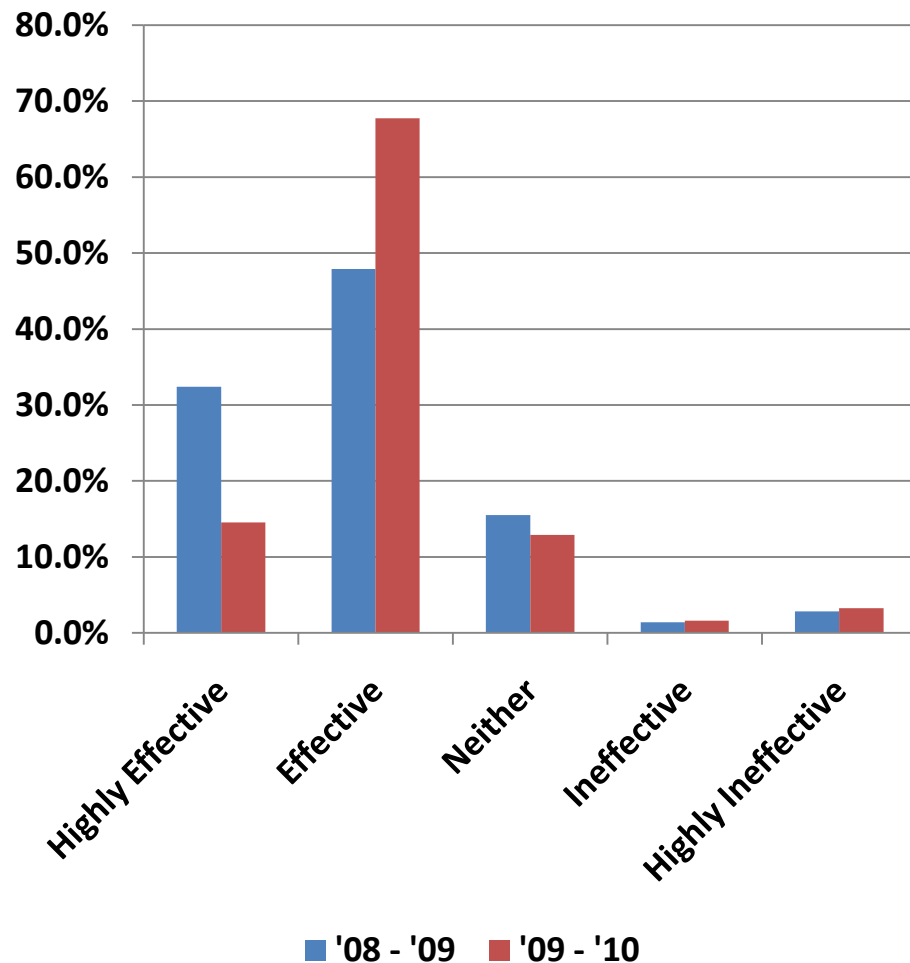


*Trustee  
Effectiveness  
Survey  
2009 - 2010*

**Trinity**  
Baptist Church

A Caring Family of Believers...

Overall, how do you rate the effectiveness of the Trustees in facilitating the planning, coordination, and communication of Church affairs?



*\* Over 80%*

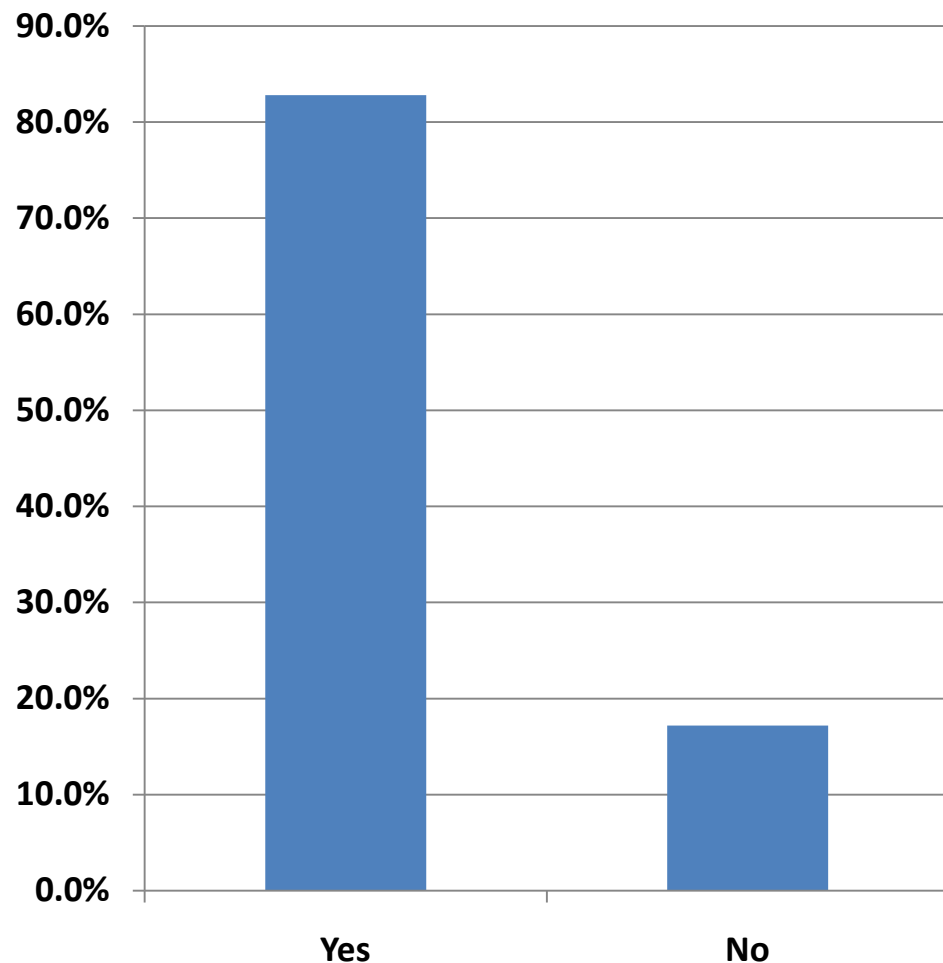
*appreciate/understand our efforts*

*\* Faint echo of “don’t know what they do”*

*\* Majority believes church business conducted efficiently*

*\* 1 troubling voice needs some examination/prefers congregational governance*

Do you believe that communication and collaboration amongst the Trinity Family is more effective now than it has been in the past?



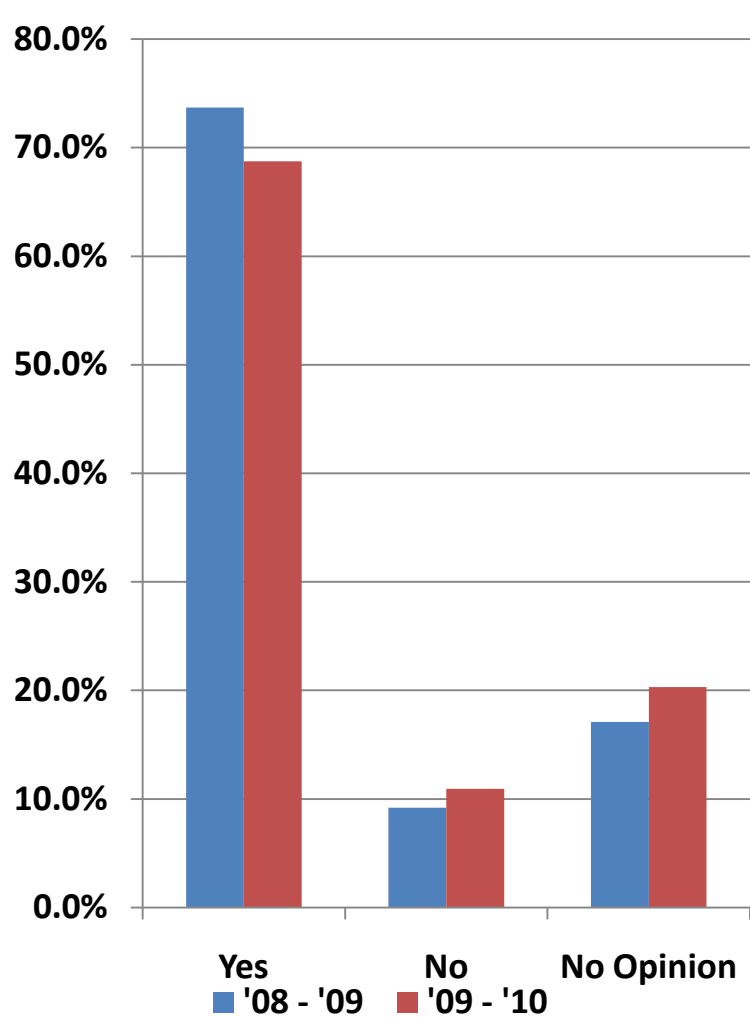
*\* Majority believe communication has improved*

*-- Cites town hall & business meetings, Internet, groups working together*

*\* But still room for improvement*

*\* Idea of trustees visiting SS classes good, but one didn't get a visit*

Do you believe that the role and function of Trustees at Trinity Baptist is enabling our church family to more effectively be the people of God to do the work of God?



*\* Diverse responses:*

- Trustees keep business running smoothly, freeing everyone for ministry*
- Keep doing what you're doing*
- No further along than 3 years ago— minority voice*
- Sees more youth involvement in church activities as good*
- More transparency*
- Trustee work allows deacons to become less administrative-oriented and more missions-minded*

In what ways are the Trustees effectively serving you, your family, or the church family?

- \* *Numerous thoughtful comments indicating real understanding of Trustee role*
  - *Pooled wisdom and oversight*
  - *Partnering with Sr. Pastor to ensure effective governance / stewardship*
- \* *Many positive responses*
- \* *Open meetings strong sign of effort toward transparency*
- \* *One concerned that the Trustee body is “not scripturally based”*

In what ways can the Trustees better serve you, your family, or the church family?

\* *WIDE assortment of topics*

-- *Get more new people to serve and to give input*

-- *Keep singles in mind when planning for the future*

-- *Develop a system for commending dedicated servants*

-- *Intensify programs for youths to develop relationship w/ God*

-- *Return to congregational governance*

-- *Fix a/c in children's wing*

-- *Continue good work of the trustees: prayer, communication, etc.*

Please feel free to share with us any additional comments, hopes, or concerns.

*\* No specific thread or theme—wide open*

*-- Use of Grantham Funds*

*-- Affirmation of Senior Pastor as effective leader*

*-- Some perception of “in crowd” and “rubber stamp” thinking*

*-- Concern regarding young families*

*-- Saturday night “contemporary” service for community*

*-- More information on cost of TriPoint*

*-- Increased visibility of Trustees and regular reports of issues addressed*

## Action Items

### Process

- *Create and offer an off-line option for future surveys*
- *Archive copies of each survey in the church library*
- *Continue to communicate survey results in multiple ways*
- *Shift the language toward church effectiveness rather than  
Trustee effectiveness*

## Action Items

### Content

- *Publish periodic articles in the Trumpet addressing various issues and topics of interest*
- *Acknowledge that credit for improved communication and collaboration goes to our pastoral staff and leadership of the Sr. Pastor*
- *Communication continues to be huge with survey respondents so we are always looking for additional ways to convey information and opportunities, such as our church's Facebook page.*
- *Rededicate ourselves to Sunday School class visits*
- *Continue collaboration with church ministry teams on shared topics to prevent overlapping and to promote wider involvement with church members*



*The most important action of the Trustees is to cover everything that we do with prayer for guidance.*

TRINITY  
BAPTIST CHURCH